

Name of Audit / regulator (Directorate)	Report issued	Oversight and Date	Recommendation / proposal for improvement	Responsible Officer	Delivery Date	Action Update Q2 2023-24	BRAYG Q2	Open/ Closed
CIW Bryn Y Cae Residential Home Priority Action Notices (SSWB)	Mar-23	SOSC2 FWP 19 Jan 2024	The Provider must ensure Fire Safety work is carried out promptly to reduce the risk of fire at the services	Group Manager, Residential Manager, Corporate Landlord	Sep-23	Work is in progress	AMBER	Open
CIW Improvement Check Children's Social Care Services (SSWB)	Nov-22	SOSC2 27 March 2023	Pe9 - Continue to work towards ensuring a sufficient and sustainable workforce, with the capacity and capability to consistently meet statutory responsibilities	Director and Workforce Board	Continuous	Fortnightly workforce planning meetings take place to closely monitor the workstreams and their impact. The challenges continue with ongoing reliance on agency staff but there has been some successful recruitment of permanent staff in recent months. Some of the positive impacts will not be achieved until the medium/long terms e.g. 'grow our own', full team of international recruits etc.	AMBER	Open
			Pe10 - Continue to monitor the quality of social care records ensuring recording in relation to siblings, ethnicity, language, religion is strengthened, and a consistent approach taken	PO Training	Apr-23	No update currently Audit tools to be reviewed to ensure these factors are captured and monitored.	AMBER	Open
			Pr6 - Continue to closely monitor the position of children's social services and early help services to ensure any indicators of risks to achieving and sustaining improvement and compliance with statutory responsibilities, and pressure/ gaps in service provision are quickly identified and the required action is taken	Director/HoS/Deputy HoS	Jun-23	Bronze and silver meetings are taking place as indicated where comprehensive data/dashboards are presented by every part of the service. In addition, monitoring and analysis of cross directorate activity and performance is monitored by the shared dataset that is presented at every EH and SG Board meeting. A commissioning strategy is under development to assess need and set out the prioritised to meet need in a preventative way	AMBER	Open
			PR8 - Ensure children are not placed in unregistered services and must continue its efforts to identify suitable, registered placements	GM Commissioning	Continuous	Children's commissioning strategy to be finalised which will include placement/sufficiency. Children are only placed in unregistered services in exceptional circumstances and when this does happen the arrangements are closely monitored and reported to CIW for consideration by their enforcement panel. The process of developing a BCBC Strategic Commissioning Plan, which will be taken into Scrutiny in Dec 2023, prior to wider engagement and finalisation. This plan covers both Early Help and regulated Children's Services. A key element of the plan will be the updating of the Placement Sufficiency Strategy – which will be a standalone document with the key findings included in the above strategic plan.	RED	Open
			Pi4 - Ensure clarity and consistency of thresholds for access to early help and statutory services. The local authority must prioritise this work to ensure children and families access the right support at the right time and ensure smooth access to services, and where required smooth transition between early help / preventative and statutory services	Director/Head of Service	Jun-23	Growing our own Social Work Programme continues with further new starters commencing in Sept 2023. A project group continues to oversee international recruitment and to date 11 social workers have been offered posts, 8 have started and 3 have passed their 6 month probation. The social work charter was launched on world social work day 2023. A BCBC Strategic Commissioning Plan, is currently being finalised and this will be presented to Scrutiny in January 2023, prior to wider engagement and finalisation. The deputy head of service is leading a piece of work with the partners to agree a threshold document for the regional safeguarding board	AMBER	Open
			W7 - Implement and embed consistent practice regarding identifying and responding to child exploitation, progress work as a matter of urgency	GM Practice improvement	Jun-23	A referral pathway for identifying and assessing exploitation has been developed and a multi-agency panel established. Interactive guidance is being developed by a subgroup of the regional safeguarding board	AMBER	Open
Audit Wales, Springing Forward – Strategic Workforce Management (CEX)	Oct-22	COSC	R2 The Council should develop a suite of strategic quantitative and qualitative measures to enhance its ability to understand the impacts and affordability of its workforce plans and actions.	Kelly Watson	Sep-23	The current budget position has meant that all services have had to review how they deliver in the future, it is envisaged that this will be the immediate workforce priority.	AMBER	Open
Audit Wales, Springing Forward - Asset Management (COMM)	Oct-22	SOSC3	R2 The Council should address as a priority its health and safety related statutory building compliance performance so that it is meeting its statutory duties relating to electrical, gas, asbestos, legionella, and fire risk testing.	Justin Kingdon	Sep-23	In Q2 statutory compliance will be over 90% for the first time on 4 of the 5 Big Risk areas, including Gas, Electricity, Fire and Asbestos. The new Legionella Officer has unfortunately resigned and will be leaving the authority, so the post will be vacant. The responsibilities of this post will be covered within the team. A new Integrated Works Management Package (IWMS) is being procured.	AMBER	Open

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Transformational Leadership Programme Board – Baseline governance Review – Cwm Taf Morgannwg Regional Partnership Board (SSWB)	Aug-22	SOSC2	R4 Risk Management Our work found areas of risk management that need to be improved, particularly in relation to regional workforce planning. The TPLB should strengthen regional risk management arrangements by improving the identification and prioritisation of shared risks and ensuring mitigating actions are robust and clearly articulated.	Head of Regional Commissioning Unit	ongoing	There remains uncertainty over any additional resource to implement further faster (noting AHP funding being received) and recognition that there exists an ever-increasing financial challenge the need to accelerate the rebalancing of the health and care system, ensuring that existing resources are utilised most effectively and stive towards the Further Faster ambitions remains. Effective transformation of our existing model of care including engagement, understanding resistance to change, create a learning environment that studies each change and is flexible to respond to new knowledge and data is needed. At RPB meeting in October financial challenges paper presented for discussion to highlight and discuss financial challenges and risks to programme delivery.	AMBER	Open
			R6 Use of Resources Improving the health and social care outcomes of the region will require efficient and effective use of combined resources. Our work found that there had been some limited examples of pooled budgets and other arrangements for sharing resources. The TPLB needs to explore more innovative ways of sharing and pooling core resources across the region to maximise its impact and outcomes for the Cwm Taf Morgannwg population	Head of Regional Commissioning Unit	2023-24	Welsh Government officials are currently working to review Part 2 and Part 9 Codes of Practice (Social Services and Wellbeing Act 2014) which will further strengthen partnership arrangement and collaborative service delivery (Consultation planned Autumn 2023). As part of the amendments to codes of practice the duty to co-operate will be established as lying equally on Local Authorities and Health Boards and the role of the RPB as a key vehicle through which that duty should be exercised. Furthermore within chapter 5, pooled funds positioned more clearly within joint commissioning context and greater flexibility given in relation to pooling resources at Regional, sub-regional pan cluster, cluster and individual levels. Section 33 agreement in Bridgend.	AMBER	Open
			R7 Regional workforce planning Like many parts of the public sector, the region is experiencing significant workforce challenges. The TLPB needs to consider how it can facilitate a regional and strategic approach to addressing these challenges and to help it deliver its priorities.	Head of Regional Commissioning Unit	ongoing	One of the four aims outlined in 'A Healthier Wales: Our Plan for Health and Social Care', is to have a motivated and sustainable health and social care workforce that delivers a seamless system of health and care, and calls for a fundamental shift in our understanding of who constitutes the workforce, and how we support the contribution that each individual makes. Requiring not only 'greater parity of esteem' between health and social care professionals, but also recognising and supporting the vital role played by the informal workforce of unpaid carers and of volunteers. To support new models of care, health and social care services must strengthen the support, training, development and services available to the workforce, with a focus on building skills across a whole career and supporting their health and wellbeing. New seamless models of health and care that emerge, require a clear and coherent approach to developing and planning the whole workforce. To meet this need, WG commissioned Health Education and Improvement Wales (HEIW) and Social Care Wales (SCW) to develop a long-term workforce strategy, in partnership with NHS and Local Government, the voluntary and independent sectors, as well as regulators, professional bodies, and education providers. The workforce strategy aims to address the Parliamentary Review's call for joint regional workforce planning. The workforce strategy also identifies dynamic leadership will be needed to instigate change, empower others and lead by example, as well as create conditions for continuous innovation and improvement, to drive up the quality and value of services.	AMBER	Open
HM Inspectorate of Probation, inspection of youth offending services in Bridgend (EFS)	Jun-22	SOSC1	2. The Chair of the YJS Management Board should: review the format and purpose of the Bureau, and ensure that it has the relevant information and input from the necessary agencies so that the out-of-court disposal meets the needs of the child.	Mark Lewis	Mar-24	The Out of Court Decision (O OCD) Decision Making Panel has been expanded to include colleagues from Health and Victim Support. To further develop the panel and make it truly multi-agency representatives from Education and Childrens Services have also been approached to join. This move will ensure that the views of key agencies working with a child inform decision making and that any plan subsequently drawn up aligns with those that may already be in place.	AMBER	Open
CIW, Report of Performance Evaluation Inspection of Children's Services (SSWB)	May-22	SOSC2 3 Nov 2022	PR3 - Placement sufficiency and support	HoS/GM Placements and Provider Services	Mar-23	Meadows View (assessment and emergency residential provision) has been registered and opened. Radical reform funding from WG has also been granted for us to establish a Placement Support team for fostering and residential care and this project is underway. This funding is short term so it is anticipated there will be challenges in recruiting to short term contracts. The regional children's programme board has an accommodation workstream which is driving the development and bids for associated funding for specialist provision. There are several targeted fostering recruitment activities for the year and a dedicated recruitment officer has been appointed to drive this forward.	AMBER	Open
Audit Wales, Review of Arrangements to Become a 'Digital Council' (CEX)	Jun-21	COSC	P1 The Council could improve its digital strategy	Martin Morgans	Dec-23	This is the final year of the existing Digital Strategy, we have committed available resources to developing a new and more relevant revised strategy, aligned to our business priorities	AMBER	Open
			P3 - The Council should consider improving communication with staff / members to evoke the culture necessary to change	Martin Morgans	Dec-23	A Peer assessment of our communications and marketing function was carried out during quarter 4, a part of that relates to improving communication with staff and members and will be picked up as part of the action plan	AMBER	Open